Scott Mah

From: compdirs-bounces@mailman2.u.washington.edu on behalf of Scott Mah [scottm@uw.edu]
Sent: Monday, June 07, 2010 4:42 PM
Subject: [Compdirs] UW Windows Live & UW Google Apps upcoming availability to faculty/staff
Attachments: Cloud_FAQs_CompDirs_June2010.pdf; ATT00001..c

I'd like to share information regarding UW Windows Live, UW Google Apps, and UW Exchange.

After engaging with some of you, we are ready to take the next step in providing cloud collaboration services to the UW community. Work is underway to allow faculty and staff to sign up for **UW Windows Live** and **UW Google Apps** accounts (as we enabled students and alumni to do in fall 2009):

- *Beginning (or around)* ***June 14***: Faculty and staff "early adopters" will be able to activate accounts on either or both services by going directly to their "Manage UW NetID" page. (Previously, it was necessary to request that UW Information Technology enable eligibility on an individual basis.)

While this capability will be documented on the Web, we do not plan to advertise it widely at this time, nor announce it directly to faculty or staff members. Each department may wish to advise their own community on when and which cloud services might make sense for them. (UW Medicine employees, specifically, may not use the email part of these tools because HIPAA-protected, export-controlled, and classified data cannot be used with these services.)

Please see the attached PDF of Cloud Contract FAQs we put together that provides additional information about the use of these services.

What's Next?
We still consider ourselves in the "early adopter" phase of these services, and this marks another of several milestones in the path toward broader use of hosted collaboration platforms as the vendors evolve their offerings, and as we better integrate them with our enterprise systems.

With respect to the **UW Windows Live** (Live@Edu) offering, we are engaging closely with Microsoft to understand their roadmap and how best to take advantage of the service. Microsoft is working toward an enhanced "edu" hosted service next year that will provide significant improvements over the current Live@Edu product. Meanwhile, we expect that many of our faculty and staff could make good use of the current service, which offers 10GB mailbox quotas and enhanced browser support.

For those interested in **UW Google Apps** (Google Apps Education Edition), over the next few months we will be working on Groups integration, enabling supplemental/shared accounts, and pre-provisioning accounts for faculty/staff to make document sharing easier.

What About UW Exchange?
While UW Windows Live and UW Google Apps may be suitable replacements for **UW Exchange** in the short term for some people, many individuals and organizations who are currently using our on-premise Exchange system may want to wait a bit longer. In the coming months we will be working toward better integration between on-premise Exchange and UW Windows Live in terms of calendar interoperability, email routing, Global Address Lists, etc. More details to follow as they become available.

Regarding costs for UW Exchange, UW Windows Live, and UW Google Apps:

- UW Windows Live and UW Google Apps are both part of the Basic Services covered under the Technology Recharge Fee.

- Future SharePoint and OCS (Office Communications Server) features of UW Windows Live will be offered on an optional for-fee basis (about $5/month/user, plus any optional add-on enhancements desired). In the meantime, we are investigating additional options for those organizations needing a SharePoint 2010-based solution sooner than it will become available through UW Windows Live, including possibly partnering with other UW departments to host on-premise SP2010 on an interim basis.

- UW Exchange (on premise) users are grandfathered at $8/month/user, and will no longer pay once they migrate to UW Windows Live or UW Google Apps.

- Future investment in UW Exchange 2007 will be minimal, and it will eventually be retired, probably by summer/fall 2011.

I hope sharing information about these developments at this point has been useful, and I look forward to your input as we progress. As always, you can send any questions, concerns, or ideas to me at tech-avp@uw.edu.

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