



UW Technology Five Major Themes for 2010

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Five Major Themes For 2010

1. Operational Excellence
2. Partners In Major Campus Initiatives
3. Continue Our Support Of University Research
4. Enable The Next Generation Of Communication And Collaboration On Campus
5. Invest In Our People

1. Operational Excellence

- **Improve Business Management Systems**
Better Business Processes
Equipment Management Database (edb)
Project Portfolio Management
- **Campus network and telecommunications**
- **Business Continuity implementation**
- **ITIL for Service Management, Request Fulfillment, Data Center intake**
- **Streamline operations**

2. Partnering With Campus On Major Initiatives

- Climate action plan and sustainability initiatives
- “Replace the Base” for administrative systems
- Sound Transit Light Rail Project
- Safe Campus Project

3. Continue Our Support Of University Research

- NSF-ARRA Research Network build out
- Enterprise Research Portal development
- Enhancing Global Support
- Expand our partnership with eScience Initiative

4. Enable The Next Generation Of Communication And Collaboration

- Mobile communications projects
- Tools to increase productivity and collaboration for teaching and learning
- Additional Microsoft and Google offerings
- Tools to increase productivity for UW administration and business
- Innovation and integration

5. Invest In Our People

- Better communication with staff
- Better communication across the organization
- Training resources both external and internal for the organization
- Strategic investments in additional staffing to rebalance workloads



Questions?