Fiscal Responsibility
Business Continuity
Infrastructure Improvements
Service Focused
(Customer Driven, Customer Service)
Service Level Agreements
(Measuring Performance)
Customer Outreach and Understanding
(Customer Engagements)
Partnerships and Collaboration
Organizational Culture
Organizational Cohesiveness
Standards and Best Practices
(Project Management)
Recognition, Rewards, and Staff Retention
(Having Fun)
Organizational Priorities
Education of C&C
Emerging Tech. Staff Skills
(Soft/Hard)

Swim Lanes
2008 Goal Setting Workshop #3