

TERRILL F. THOMPSON

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CAREER GOAL

To dedicate my accessibility expertise and leadership skills to helping my employer create digital user experiences that fully include every user, and to positively impact the lives of people with disabilities everywhere.

EMPLOYMENT

Manager, IT Accessibility Team

University of Washington (UW), Seattle, WA, July 2019 to present

Responsible for managing a team of accessibility experts working to ensure accessibility of digital resources at the UW. We provide consulting, support, training, and remediation services in support of IT resources that are created internally (e.g., websites, mobile applications, digital documents, videos, online courses) and those procured from third parties (e.g., reviewing Accessibility Conformance Reports (ACRs), participating in contract negotiation, collaborating with vendors to help them improve accessibility).

IT Accessibility Specialist

University of Washington, Seattle, WA, November 2001 to June 2019

Same as above, but as a team player rather than a team leader.

Coordinator of Assistive and Information Technology

North Carolina State University, Raleigh, NC, May 2000 to November 2001

Same as above, but at a different university.

EDUCATION

University of Kansas, Lawrence, KS

Graduate studies toward Master of Science degree in Special Education

Fall 1999 and Spring 2000

Grade point average for 12 credits: 4.0 (A=4.0)

Purdue University, West Lafayette, IN

Bachelors' degree w/distinction, December 1986

Major: Psychology

Minors: Philosophy, English

Cumulative grade point average: 5.57 (A=6.0)

SELECT PRESENTATIONS AT CONFERENCES

Keynote: In search of... "A Culture of Accessibility"
Kansas AHEAD, Online, 10/22.

Keynote: The Importance of Choosing and Using Accessible Technology
Impact UDL, Edmonton, Alberta, 1/16.

Featured Session: Creating an Institutional Roadmap for Improving IT Accessibility
EDUCAUSE, Indianapolis, Indiana 10/15.

Closing Plenary: Technology: The Path We're On and How to Change It
AHEAD, Sacramento, California, 7/14.

SELECT PUBLICATIONS

Thompson, T. Comden, D., Ferguson, S., Bowker, D., Burgstahler, S., Smith, J., Moore, E. (2024). Predictors of Postsecondary Web Accessibility, 2012 to 2022. [Journal on Technology and Persons with Disabilities](#). Volume 12. Winner of the Dr. Arthur Karshmer Award for Assistive Technology Research.

Thompson, T. (2018). Media Player Accessibility: Summary of Insights from Interviews & Focus Groups. [Journal on Technology & Persons with Disabilities](#), Vol 6, pp. 325-335.

Thompson, T. (2015). Vídeos accesibles para todos. [Novática](#) num 232, abril-junio 2015.

Thompson, T., Comden, D., Ferguson, S., Burgstahler, S., Moore, E. (2013). [Seeking Predictors of Web Accessibility in U.S. Higher Education Institutions](#). Information Technology and Disabilities E-Journal, 13(1).

Hanley, G., Mitrano, T., Thompson, T., Goldstein, D., Martin, V., & Krishnaswamy, K. (2011). [IT Accessibility Law, Policy, and Implementation](#). *Proceedings from EDUCAUSE 2011*, Philadelphia, PA.

Thompson, T. (2009). Electronic Document Delivery: Improving Access or Erecting Barriers? *Journal of Access Services*, Volume 6, pp. 295-302.

Thompson, T., Burgstahler, S., Moore, E., Gunderson, J., Hoyt, N. (2007). [International Research on Web Accessibility for Persons With Disabilities](#). In M. Khosrow-Pour (Ed.), *Managing Worldwide Operations and Communications with Information Technology*. Hershey, PA: Information Resources Management Association.

AFFILIATIONS

Access Technologists Higher Education Network (ATHEN)
Founding member (2002), Vice President 2007-2010

EDUCAUSE IT Accessibility Constituent Group
Founder (2007), Chair 2007-2012