

13 February 2008

Dear Colleagues:

I am delighted to announce a number of organizational changes for UW Technology Services that will go into effect on 16 February 2008. These adjustments are in response to some recent staffing changes and alignment with our current focus and priorities. In some cases these are interim assignments to ensure that we maintain operational continuity while we continue to evaluate longer term opportunities for organizational efficiency and effectiveness.

Highlights:

- Operations & Project Management restructured to address the vacancy resulting from **Alisa Hata's** move to the Office of UW Technology in her new role as Executive Director for Coordination & Controls. See Operations and Project Management sections on page 2 for more details.
- **Tammy Stockton** accepts interim role as Director of Operations, and **Dan Duffy** expands his Senior Manager role to assume day-to-day Customer Services activities. See Customer Services section on page 2.
- **Cindy Brown** moves to the Office of Information Management in her expanded role on Sara's leadership team while continuing to support strategic communication issues for UW Technology. See Communications Group section below.

A current UW Technology Services organizational chart is also attached. The detailed changes are summarized by division and work group below:

Accessible Technology

- Accessible Technology, led by Sheryl Burgstahler, is the new division name replacing Accessible Technology Services.

Communications Group

- Cindy Brown moves to Office of Information Management (OIM) as new Associate Vice Provost for Communications and Outreach reporting to Sara Gomez. Cindy has a dotted-line relationship to Scott Mah for UW Technology strategic communication issues.
- Kay Pilcher assumes role of Manager of Communications Group reporting to Scott Mah with a dotted-line relationship to Cindy Brown for strategic communications guidance.
- Kathryn Sharpe reports to Kay Pilcher with a dotted-line relationship to Cindy Brown for matters related to OIM strategic communications.
- Rick Ells, Greg Keller, Frank Poloney, Jaime Prosser, Kate Wehr, Melody Winkle, and Kathi Woods report to Kay Pilcher.

Customer Services

- Tammy Stockton remains as Director of Customer Services division with focus on strategic initiatives during the next six months.
- Dan Duffy expands role as Senior Manager with six-month interim assignment to assume day-to-day Customer Services division activities.
- Anne Brannan, Sandra McGowan, Mary Mulvihill, and Reggie Thomas report to Dan Duffy in his interim role.
- Greg Shymko assumes Service Manager role for Microsoft Collaborative Applications and leads action teams responsible for migration and support of up to 10,000 Exchange accounts. Greg reports to Sandra McGowan.
- Isha Zubeidi reports to Tammy Stockton and also supports Scott Mah.

Distributed Systems

- Distributed Systems division, led by Lori Stevens, remains unchanged.

Enterprise Platforms

- Enterprise Platforms, led by Sid McHarg, is the new division name replacing Mainframe, Database, & Storage Systems.

Operations (formerly Operations & Project Management)

- Alisa Hata moves to Office of UW Technology as Executive Director for Coordination & Controls.
- Karen Nagai reports to Alisa Hata in support of Alisa's new role.
- Jaime Prosser and Melody Winkle move to Communications Group reporting to Kay Pilcher.
- Remaining staff are part of new Operations division with Tammy Stockton serving as interim director for six months.
 - CAAMS Support (Maralee Morado)
 - Computer Operations & Software Support Group (Mike Houlihan)
 - Data Center & Facilities (Jim Vane)
 - Network & Security Operations (Linda Hornung)
 - Technology Support (Glenn Sudduth)
 - UW Technology Postmaster (Deb Rodgers)

Project Management Group

- Rita Kotler serves as Interim Manager for project management group reporting to Scott Mah with a dotted-line relationship to Alisa Hata for strategic direction.
- Tamara Austerlade, Colleen Butler, Mark Essig, Peggy Ross, and Dave Ruddick report to Rita Kotler in her interim role.

Technology Business Continuity

- Disaster Recovery & Business Resumption renamed Technology Business Continuity with Andy Ward continuing as Manager.
- Clarice Hall and Jeff Huang report to Andy Ward in support of Technology Business Continuity projects.

Unisys Custom Software Relations

- Tom Profit, Director, focuses efforts on supporting external customer and vendor relationships related to the Unisys Custom Software solution delivered in partnership with UW. Tom reports to Scott Mah.

