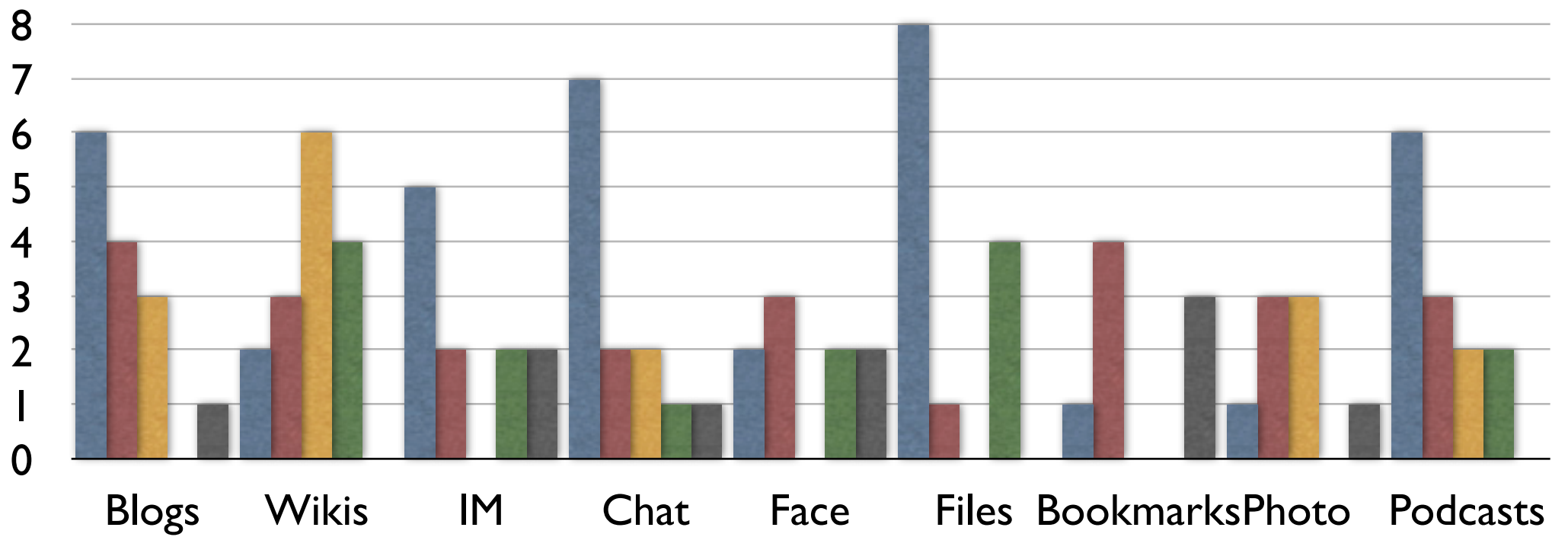
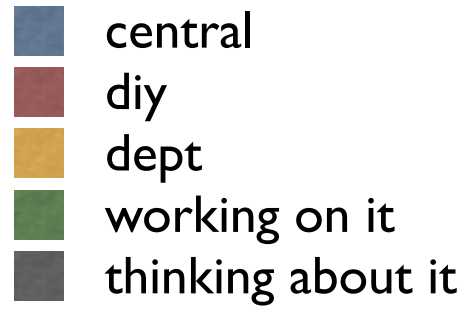


# Social Software Survey

CSG Workshop Spring 2006 : 11 May 2006  
Madison, WI

Q: What CSG institution are you answering for?

Participant	Date	Response
ID# 1159386	3/31/2006 10:52 AM	N/A
ID# 1304064	4/27/2006 9:59 AM	Princeton University
ID# 1304231	4/27/2006 10:33 AM	
ID# 1304348	4/27/2006 11:03 AM	UC Berkeley
ID# 1304358	4/27/2006 11:03 AM	University of California, Berkeley
ID# 1304397	4/27/2006 11:13 AM	Virginia Tech
ID# 1304660	4/27/2006 12:02 PM	University of Delaware
ID# 1311839	4/29/2006 8:20 AM	University of Virginia
ID# 1313637	4/30/2006 4:12 AM	Penn State
ID# 1315458	4/30/2006 8:15 PM	University of Washington
ID# 1317371	5/01/2006 9:02 AM	Carnegie Mellon University
ID# 1317486	5/01/2006 9:56 AM	The University of Texas at Austin
ID# 1328840	5/03/2006 10:44 AM	University of Minnesota
ID# 1332665	5/03/2006 10:45 PM	MIT
ID# 1335129	5/04/2006 12:57 PM	Georgetown University
ID# 1342601	5/06/2006 7:03 AM	Brown
ID# 1346593	5/08/2006 7:37 AM	Yale



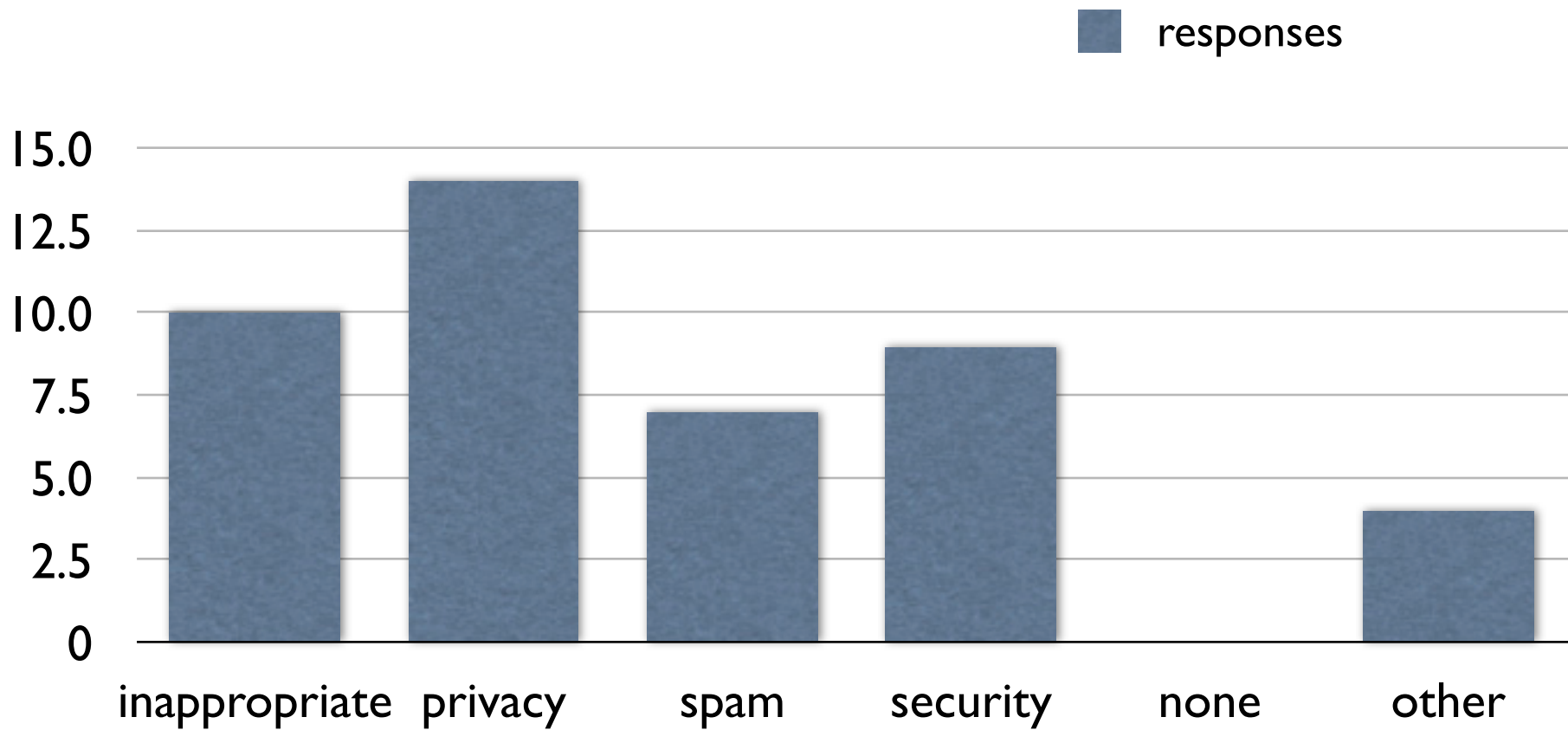
# Usage Patterns

- **Most comments about course-related uses**
- MIT: wikis and blogs have taken off In the past year. Over 750 new accounts have been created in the past 6 months for these two services (for context: UG population is 4000); growth in use is best shown by size of backups over time, stored as zip files including both internal wiki content and attachments for all spaces. Growth looks like this: Jun 1, 2005 - 1.3 MB Jan 1, 2006 - 161 MB Feb 1, 2006 - 191 MB Mar 1, 2006 - 278 MB Apr 1, 2006 - 533 MB May 1, 2006 - 722 MB Blog users are heavily biased towards students and some faculty. Wiki users are more balanced between student, faculty and staff use.

# Products Mentioned

- Xythos for file sharing
- Blogs: Movable Type, Wordpress, Roller
- Wikis: Confluence, MediaWiki, mwiki, pmwiki
- IM: Zephyr, jabber
- Blackboard
- iTunes

# Major Concerns



# Other concerns

- “just more stuff to maintain”
- competing priorities for staff time and attention
- IP rights
- persistence of content
- storage costs

# Demand

- strong among students
- students already using external services
- **MIT:** nearly half of the entering freshman had blogs already from high school (largely from Xanga) and when given an option for an MIT blog site, they preferred to use their existing blog.

- **MIT:** Faculty use we expect to increase as these features become embedded in research/lab/center collaboration toolkits
- **Brown:** We are continually debating how much internal effort we want to apply versus pointing people to other services.
- **UVA:** We are working to deploy Sakai to initially support only collaborations (e.g., committees, research groups, etc.), not courses.

