

~~Out~~ Cloud-sourced Apps

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Do You Know Where Your Data Is?



UW email off-campus forwarding Aug 2008

- undergraduate students:
 - 47%
- graduate students
 - 32%
- staff
 - 10%
- faculty
 - 23%



University of Washington Activities

- Working on implementing alumni email using Microsoft's Exchange Labs
- Talking with Google about apps for edu
- Particularly interested in faculty and staff use in addition to students.



Policy Issues

- Security
- Export controls (EAR & ITAR)
- e-discovery
- records mgmt & retention
- risk management issues
- human subjects & personally identifiable info
- FERPA and student data
- Health info
- Indemnification



- Advertising
- IP rights
- Privacy of content
- Volatility of license and terms - notice of changes
- SLAs



Conflicting Views (I)

- Caution is warranted
- Need to have specific negotiated contract language to cover all points
- Need to protect the institution is paramount
- Underlying assumption: We can control the spread



Conflicting Views (2)

- Move to cloud is happening quickly already
- Education on proper use of data is important - but we can't hold up progress
- If we move quickly we might be able to influence behavior
- If we wait people will be gone



Tech Issues

- Contacts issues - shared addr books; dynamic teams and domains, federation, domain names
- Calendaring issues - interop, exchange
- Interoperability - imap, caldav, xmpp?
- Others - offline, recover/move/delete, support, team edition,

